**NAXT Quick tips**

**Reman credits DIRECT**

Don’t do **ANYTHING** until you look at the part to see if it is ‘worn’ (used on customer’s machine) or ‘unused’, then follow the steps below accordingly:

Worn core ***OR*** Parts return

|  |  |
| --- | --- |
| **Part is Worn** – process a worn core credit | **Part is unused** – process a part credit |
| cid:image001.png@01D20F5C.F82C33E0 | cid:image002.png@01D20F5C.F82C33E0 |
| **DIRECT SALE Worn core credit:** | **DIRECT SALE Reman part credit:** |
| *Sales order > Inventory > Core return* | *Sales order > Sell > Create return credit note* |
| [prt-9-1-sop-process-a-core-return](http://intra/files/prt-9-1-sop-process-a-core-return---feb-2016-pdf-UQQczz.pdf) | [prt-6-2-sop-process-customer-return](http://intra/files/prt-6-2-sop-process-customer-return-docx-G4XSHi.docx) |
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